

**Corporate Office:**

3rd Floor, IRB Complex, Chandivali Farm, Chandivali Village,  
Andheri (E), Mumbai-400 072

Tel: 91-22-6640 4220 / 4880 4200 • Fax: 91-22-2857 3441

e-mail: info@irb.co.in • www.irb.co.in

CIN : U45200MH2002PTC135512

October 16, 2023

To,  
**National Stock Exchange of India Limited**  
Exchange Plaza  
Plot no. C/1, G Block  
Bandra-Kurla Complex, Bandra (East)  
Mumbai 400051

Dear Sir,

**NSE Symbol: IRBIT / Series: IV**

**Subject: Statement of Investor Complaints - Quarter ended September 30, 2023**

Pursuant to Master Circular SEBI/HO/DDHS-PoD-2/P/CIR/2023/1152016 dated July 06, 2023 issued by the Securities and Exchange Board of India, please find attached statement of investor complaints for the quarter ended September 30, 2023 of IRB Infrastructure Trust (the Trust) as received from KFin Technologies Limited (Formerly known as KFin Technologies Private Limited), Registrar & Share Transfer Agent of the Trust.

Kindly take the same on record.

**For MMK Toll Road Private Limited**  
**(Investment Manager to IRB Infrastructure Trust)**

**Kaustubh Shevade**  
**Company Secretary and Compliance Officer**

Encl: As above

**INVESTOR GRIEVANCE REPORT FOR THE QUARTER ENDED SEPTEMBER 30, 2023**
**For Financial Year (FY) 2023-24 (Details Upto September 30, 2023)**

|   | All complaints including SCORES complaints | SCORES complaints |
|---|--|-------------------|
| Number of investor complaints pending at the beginning of the year. | 0  | 0                 |
| Number of investor complaints received during the year.             | 0  | 0                 |
| Number of investor complaints disposed of during the year.          | 0  | 0                 |
| Number of investor complaints pending at the end of the year.       | 0  | 0                 |
| Average time taken for redressal of complaints                      | NA   | NA                |

**For Quarter Ending (QE) September 30, 2023**

|  | All complaints including SCORES complaints | SCORES complaints |
|--|--|-------------------|
| Number of investor complaints pending at the beginning of the Quarter. | 0  | 0                 |
| Number of investor complaints received during the Quarter.             | 0  | 0                 |
| Number of investor complaints disposed of during the Quarter.          | 0  | 0                 |
| Number of investor complaints pending at the end of the Quarter.       | 0  | 0                 |
| Average time taken for redressal of complaints for the Quarter         | NA   | NA                |

**Complaints pending during QE September 30, 2023**

|                   | Less than 1 month | 1-3 months | 3-6 months | 6-9 months | 9-12 months | Greater than 12 months | Total |
|-------------------|-------------------|------------|------------|------------|-------------|------------------------|-------|
| All complaints    | 0                 | 0          | 0          | 0          | 0           | 0                      | 0     |
| SCORES complaints | 0                 | 0          | 0          | 0          | 0           | 0                      | 0     |

**Complaints resolved during QE September 30, 2023**

|                   | Less than 1 month | 1-3 months | 3-6 months | 6-9 months | 9-12 months | Greater than 12 months | Total |
|-------------------|-------------------|------------|------------|------------|-------------|------------------------|-------|
| All complaints    | 0                 | 0          | 0          | 0          | 0           | 0                      | 0     |
| SCORES complaints | 0                 | 0          | 0          | 0          | 0           | 0                      | 0     |

Yours Sincerely,  
 KFin Technologies Limited .  
 Registrar & Transfer Agent for IRB Infrastructure Trust



A N Hariprasad | Senior Manager

**KFin Technologies Limited**

(Formerly known as KFin Technologies Private Limited)

**Registered & Corporate Office:**

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda,  
 Serilingampally Hyderabad Rangareddi, Telangana – 500032, India

CIN : U72400TG2017PLC117649